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Remote Survey Document Pre-Screening Services

Are All Your Compliance Documents Today...



Let's face it. Your hospital policies, plans, procedures, MS Bylaws, Rules and Regulations, Credentialing Manual, Patient Safety, Environment of Care (EC), Nursing, PI dashboards and all other guiding and training documents will be requested by the Joint Commission or CMS on Day 1 of your survey.

And as you know, some key hospital policies and programs are best evaluated annually. But ALL must be reviewed and approved at least on a triannual schedule. And let's not forget having your Quality and PI Program Annual Appraisals completed and ready to present. Not just for the sake of a surveyor. But to assure that they are updated with the

most recent evidence-based best practices. Once updated, these mission critical documents need to be applied to updating your staff orientation / training / education programs, as well as you program performance goals (EoC, RM, IP, MM, etc.) Updated policies lead to updated staff performance – the surest way to assure a great survey outcome.

Now, you can send your documents – electronically or physically – to our office and we will fully assess them. To save you time and give you confidence.

Ready For Survey Tomorrow?



With our Document Assessment & Improvement Services, you can be confident to assure that:

- **They are the right documents.** We can advise you of which Quality Program Annual Appraisals you should have ready for survey. And send you samples, if needed.
- **They are available.** Our sister company, Hospital Policy Net, Inc. has been developing and updating hospital policies since 2003. You just advise us as to what plans, policies, etc. you need, and we will provide it to you. You then just need to tailor it to your organization's scope of services.
- **They are current.** That is to say, in compliance with current Joint Commission and CSM requirements. If they are not current, we will suggest appropriate modifications.
- **They have no procedural gaps or conflicts.** One of the most common documentation-based observed during a survey, relates to Plan of Care development plans and documentation compliance. All ancillary patient care provider's Plan of Care policies, procedures and documentation intentions must be in harmony and alignment with our Nursing staff, who coordinate the oversight of the patient's Plan of Care.
- **They have no conflict** with the supporting documentation tools associated with the plan, or policy. For example, if your plan or policy states that you shall assess and document ABC – and your documentation tool (or EMR) has fields only for ABD – that close – but a conflict does exist. Therefore, you are not in compliance with the intent of the plan or policy.

We Can Help. Contact Us Today.

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